



POSITIVE POSTURE®

BRIO MASSAGE CHAIR
OWNER'S MANUAL

Before you start using your massage chair, please read this manual thoroughly for the correct methods of usage, especially taking note of the section on safety.

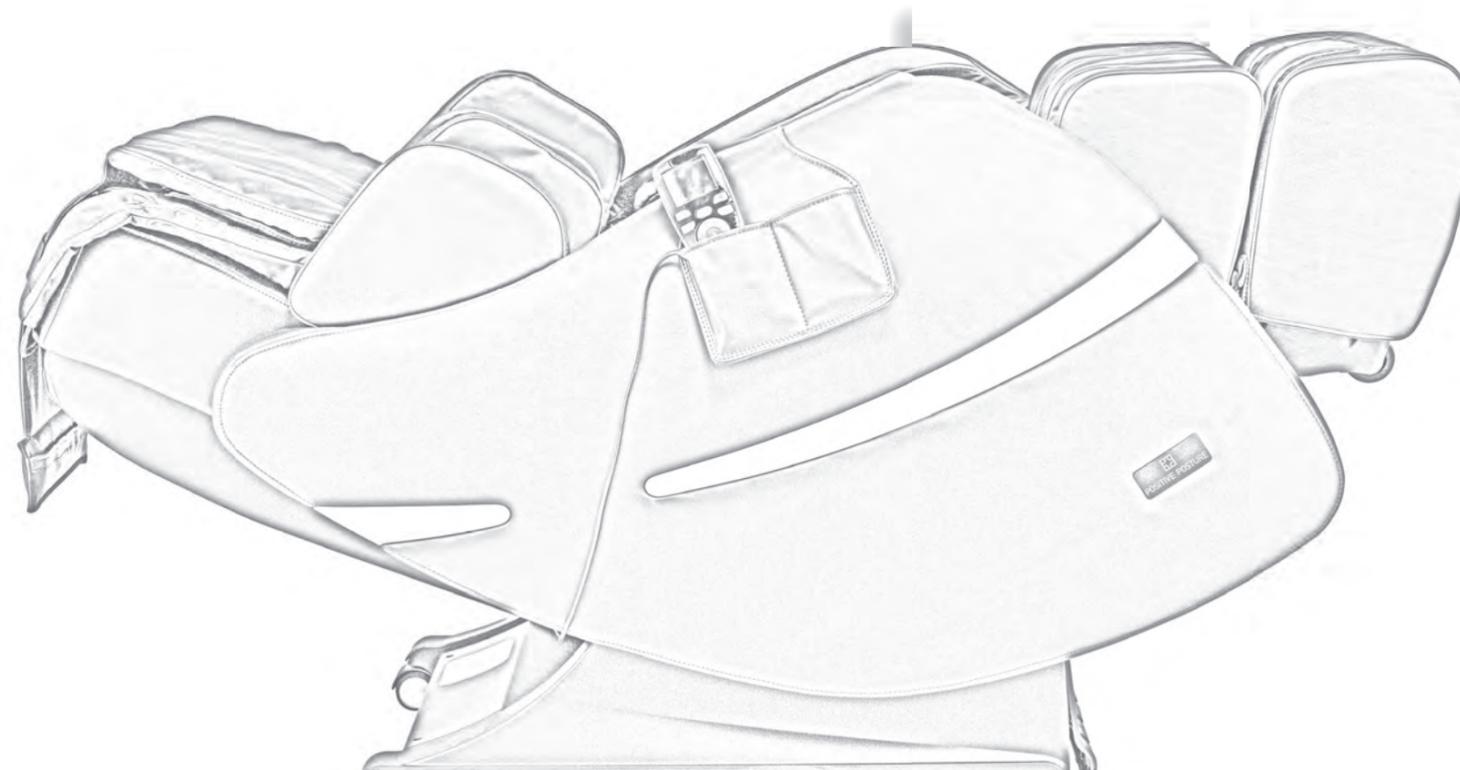
This manual should be kept on hand for easy reference. It is your guide to safe and efficient operation.

This product is designed for home use.

Model PP7913

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Note: The pictures in this manual are only for reference. Please refer to the actual product.



Congratulations on your recent Positive Posture massage chair purchase!

Massage combined with healthy eating, exercise, and a good sleep regimen is a great way to live a happy, productive life. We're confident that your new massage chair will provide you with many years of relaxation.

Your new Positive Posture massage chair includes a 3-year limited in-home warranty. If you have any questions or issues during or after the warranty period, **please contact Positive Posture directly** by calling 720-616-5000 or sending an email to service@positiveposture.com.

Thank you again for making Positive Posture a part of your daily life.



Indications, Symbols, & Descriptions

 WARNING	This action could result in serious injury or death
 CAUTION	This action could result in personal injury or damage to property
	This action is prohibited
	Further action is required
	Do not disassemble
	Unplug power cord from wall outlet

Important Safety Precautions

- Please follow all basic precautions while using this chair.
- Please read all instructions before using this massage chair. Refer to your Owner’s Manual for important information about assembly as well as correct and safe procedures for using the chair.
- The above symbols are used to identify important safety instructions. Please familiarize yourself with these symbols and their meanings.
- Remember to keep this operating manual in an easily accessible place.

General Safety


WARNING

TO REDUCE THE RISK OF ELECTRIC SHOCK

Always unplug this appliance from the electrical outlet immediately after using and before cleaning.


CAUTION

TO REDUCE RISK OF BURNS, FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS

- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use and before putting on or taking off parts.
- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this appliance if the cord or plug is damaged, if it is not working properly, if it has been dropped or damaged, or if it has been exposed to water. If this happens, contact the service center for examination and repair.
- Do not carry this appliance by the supply cord or use the cord as a handle.
- Keep the cord away from heated surfaces.
- Never operate the appliance with air openings blocked. Keep the air openings free of lint, hair, etc.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the off position, then remove plug from the outlet.
- Use heated surfaces carefully. May cause serious burns. Do not use over areas with sensitive skin or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- Keep children away from extended foot support (or other similar parts).
- Connect the appliance to a properly grounded outlet only. See Grounding Instructions.

Grounding Instructions

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric shock. This product is equipped with an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product—if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use only on a nominal 120V circuit and has a grounding plug that looks like the plug illustrated in Figure A below. Make sure that the product is connected to an outlet having the same configuration as the plug. An adapter should never be used with this product, such as shown in Figure B below.

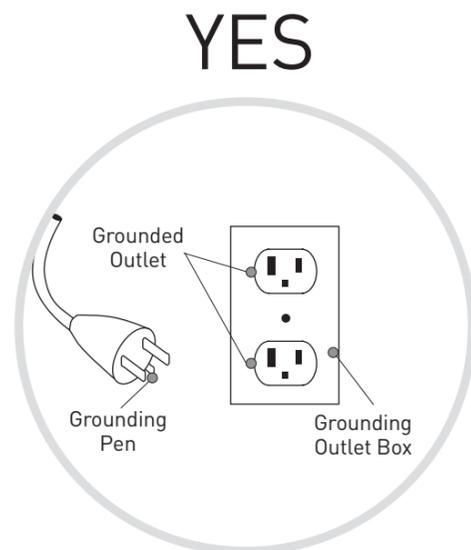


Figure A

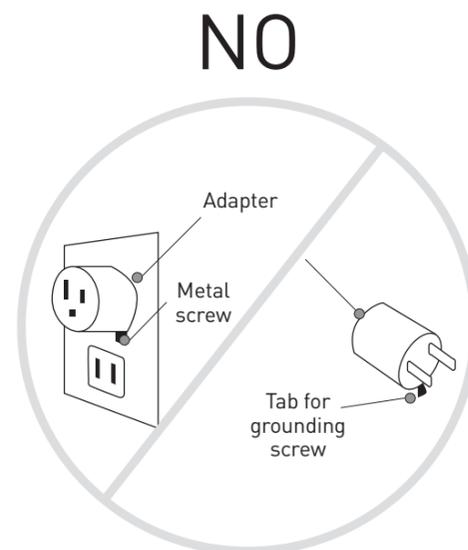


Figure B



Safety During Installation

	
	<ul style="list-style-type: none"> • This product uses a normal Alternating Current (AC) circuit and has a ground plug as displayed in the figure to the right. Always make sure that the chair is connected to an outlet that has the same configuration as the plug, and is fully inserted into the outlet. If the chair should malfunction or break down, the grounding will provide a path of least resistance for electrical current to help reduce the risk of electric shock. • This chair must be plugged into an appropriate outlet that has been properly installed and grounded in accordance with all local codes and ordinances. It is recommended to always use a surge protector. • Do not use with any type of transformer device. • Do not use the chair with a power supply other than those shown in the table on page 5 (Model, Power Supply AC120V). • Make sure the main switch is in the OFF position before inserting the plug into the outlet. • Any modification of the plug provided is prohibited and can cause serious injury. If the plug does not fit into an outlet, contact a qualified electrician for proper installation. • Failure to connect the grounding conductor of the chair can result in the risk of electrical shock. If you feel the product is not properly grounded, please contact a qualified electrician. • Please unplug this chair from the electrical outlet after use and before any cleaning or maintenance. To do so, ensure the main power switch is in the OFF position, then unplug the chair from the outlet.

	
	<ul style="list-style-type: none"> • This product is intended for use described in this Owner's Manual. Do not use any attachments that are not recommended by the manufacturer. • Do not use this appliance if the cord or plug is damaged, if it is not working properly, if it has been dropped or damaged, or if it comes into contact with water. In case of any of these scenarios, please call Positive Posture immediately at 720-616-5000. • Make sure all air openings are free of lint, hair, or other debris. Do not operate this appliance with the air openings blocked. • Never use this appliance where aerosol spray products are used or oxygen is being administered. • Excessive heating of this product can occur and cause fire, electric shock, or serious injury. Do not operate under a blanket, pillow, or heated surface. • Do not try to move or carry this appliance by pulling or holding onto the power cord. • Keep power cord away from all heated surfaces.

Safety During Installation


TO AVOID ACCIDENT AND INJURY
<ul style="list-style-type: none"> • Install the chair on a flat and level surface. • Allow at least 4" clearance from the chair's back to a wall to allow sufficient space for reclining up and down. • Do not drop or slam the foot rest. • This appliance is not recommended for children under the age of 14. Please keep children away while in use or storage.
TO AVOID DAMAGE
<ul style="list-style-type: none"> • Do not use outdoors. • Stoves, heating products, direct sunlight, or other high temperature areas can cause fading, discoloration, or hardening of the upholstery. Please keep your chair away from this type of exposure.

Safety Before Use


PEOPLE NOT SUITABLE TO USE THE CHAIR
<ul style="list-style-type: none"> • People with circulatory problems (such as varicose veins or thrombosis), children, and those advised not to use a massage chair by their doctor should not use this chair. • If you have any of the following health conditions, please consult your doctor for medical advice before using this chair: serious heart problems, serious diabetes, serious osteoporosis, serious skin conditions, malignant tumor(s), sensory impairment, pregnancy (or suspected pregnancy) or those who have just given birth, acute gastrointestinal complaints (gastritis, hepatitis, enteritis), joint dysfunction such as rheumatism, hammer toe and gout, thecitis (or suspected thecitis), high fever, spinal abnormalities due to past injury or ailment, curvature of the spine (scoliosis), acute neck sprain (whip lash), or any other medical condition that may contraindicate usage of this product. • Seek medical advice before using this chair if you have a pacemaker or other electronic medical device, if you have been restricted to bed rest, or if you are planning to use this chair to treat a specific ailment, to recover from surgery, or for therapy. • Elderly people and those with weak bones should seek medical advice before using this chair even if they do not have a specific disease or disorder mentioned above. • Do not use this chair if you have recently consumed alcohol. • This chair is not to be used by people with reduced physical, sensory, or mental capabilities unless they are supervised by the person responsible for their safety.

Safety Before Use, continued...


TO AVOID ACCIDENT, INJURY, AND DAMAGE
<ul style="list-style-type: none"> • Do not use this chair for any other reason than described in this manual. • Do not use this chair with any other therapeutic device or accessory besides those included. • This chair is intended to be used with all the fabric attached. Failure to do so can result in serious injury. • Check for any holes or tearing in the active massage area of the chair before each use. If a tear is noticed, stop using immediately and contact Positive Posture at 720-616-5000. • Check the position of the roller mechanism prior to sitting down. If the rollers are not in the storage position, turn the power on and check that the chair is operating properly. For the proper storage position, see page 13. • Do not move the chair while someone is in it. • Do not stand on this chair. • Do not sit on any part of the chair other than the seat. • Do not sit, stand, or lean on the foot rest unless you are sitting in or getting up from the chair.

Safety During Use


TO AVOID ACCIDENT AND INJURY
<ul style="list-style-type: none"> • Do not wrap the power or remote cord around your body or place the chair on top of the cord. • Do not scratch, tear, treat, twist, stretch, or bend the power or remote cord. • Spilling water or other liquids on this chair may result in electric shock, short circuit, or combustion. • Keep all children and pets off the chair and away from the surrounding moving area. • Do not allow children, invalids, or disabled persons near the chair without close supervision. Keep all persons away from the reclining backrest and extending foot rest to avoid injury. • Do not use the chair while more than one person is sitting in it, or when holding a baby or small child. • Do not use the chair if any part of your body, including your hands, is wet. • Do not use the chair unclothed. • Do not use this chair for any purpose other than its intended uses outlined in this manual. • Do not use the chair to massage the head, chest, stomach, and/or joints including knees and elbows.

Safety During Use, continued...


TO AVOID ACCIDENT AND INJURY
<ul style="list-style-type: none"> • Do not place your hands or feet into the roller tracks, or into any moving parts, such as the reclining mechanism. • Remove all hard objects, such hair accessories or jewelry, before using. • Do not use the foot rest for anything other than legs or feet. • Do not operate this massage chair without someone in it. • Do not put your hands or head between or beneath the leg rest. • Do not sleep in the chair. • Never unplug the power cord during operation. • Upon initial use of this chair, start off with a lighter massage. Starting off with a deep massage may result in injury. Elderly and people with weak bones should be careful while selecting massage intensity. • If you notice any abnormal condition or in case of an emergency, push the Pause button on the remote to stop operation immediately. • Immediately discontinue use of the chair and seek medical advice if you notice any acute pain or unusual physical discomfort. • If the massage feels too strong, reduce the stimulation according to this manual. If it still feels too strong, discontinue use immediately. • Do not use this chair with the back pad removed.


TO AVOID DAMAGE
<ul style="list-style-type: none"> • Do not use this chair if there is a power outage or the possibility of one. In this case, stop using the chair immediately, turn the power switch off, and unplug the cord from the wall outlet. • Do not use this chair if there is a threat of lightning. If so, stop operation immediately, turn the main power switch off, and unplug the chair from the wall outlet. • If a specific operation does not start or you find any incidence of abnormality, stop using the chair, turn off the main power switch, and unplug the cord from the wall outlet. Call Positive Posture immediately.

Safety During Use, continued...


TO AVOID DAMAGE
<ul style="list-style-type: none"> • Do not use this chair for any longer than 30 minutes each day. Avoid using a specific focused area massage for more than 5 minutes at a time. Long and continuous massage in the same position may cause discomfort or bodily harm. • Do not attempt to force your leg, foot, arms, or hands back into the foot rest/armrest if it comes out. Undue force may result in damage to the chair.
OTHER SAFETY PRECAUTIONS
<ul style="list-style-type: none"> • Do not cause any major impacts to the chair. • Do not sit on any part of the chair other than the seat.

Safety After Use and When Not in Use


TO AVOID ACCIDENT, INJURY, AND DAMAGE
<ul style="list-style-type: none"> • Do not plug or unplug the chair with wet hands. • Do not use any other power cord except the one supplied. • Grasp the power plug when unplugging the cord from an outlet. Do not use the power cord to pull. • Turn the main power switch off and unplug the power cord from the wall outlet after each use. • Always recline the seat back to the upright position after using. • Wipe down the chair after each use. • Always store the chair in a low humidity environment. • Do not place any objects on the chair. • In case of malfunction, do not attempt to repair. Contact Positive Posture at 720-616-5000. • Do not modify any part of the chair. • Be sure to include this Owner's Manual when transferring this chair to another party. • Do not dispose of this product or its accessories without consulting with your local authorities beforehand.

MAIN FEATURES

Intelligent Soft 3D Massage Mechanism

The backrest of your chair is equipped with Positive Posture's 3D technology. Developed based on traditional Chinese massage techniques, the massage mechanism is capable of kneading, tapping, rolling, and much more.

L-Track Design

The massage track is designed to mimic the shape of the human body, allowing the mechanism to massage from your neck down to your glutes.

Acupressure Point Locator Function

Before each massage begins, the chair will scan your back to automatically customize the massage to your specific height and body type.

Full Body Air Massage Function

Our air massage provides relief to your calves, hips, and outer thighs, as well as the arms, hands, and shoulders.

Foot Rollers

This chair is equipped with a gentle rolling action to stimulate the soles after a long day. These have been carefully designed to avoid over-stimulating the soles of your feet.

Heat

Relaxing heat can be felt in the lower back, calves, and feet.

Automatic Reclining Function

To provide individual comfort for any user, the seat back can be reclined up to 160 degrees, while the foot rest can be adjusted up to 80 degrees.

True Zero Gravity®

Improve blood circulation and alleviate pressure on the joints and spine with the True Zero Gravity position, activated by the push of a button.

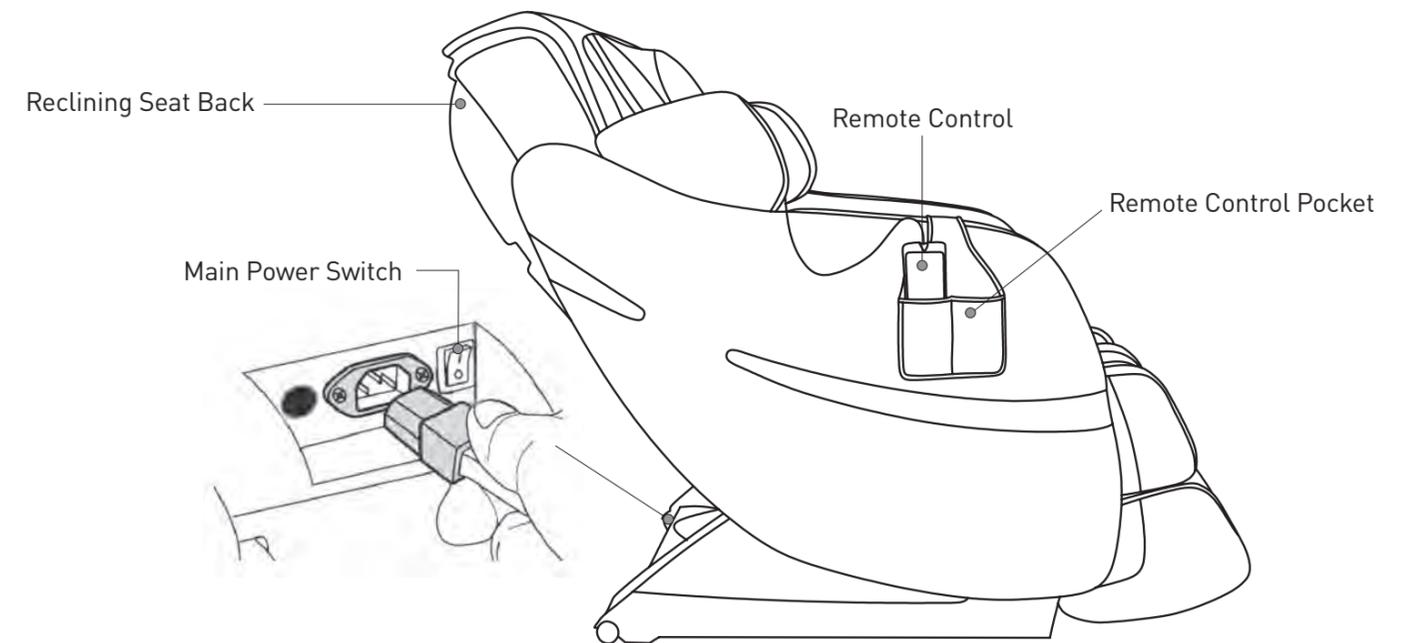
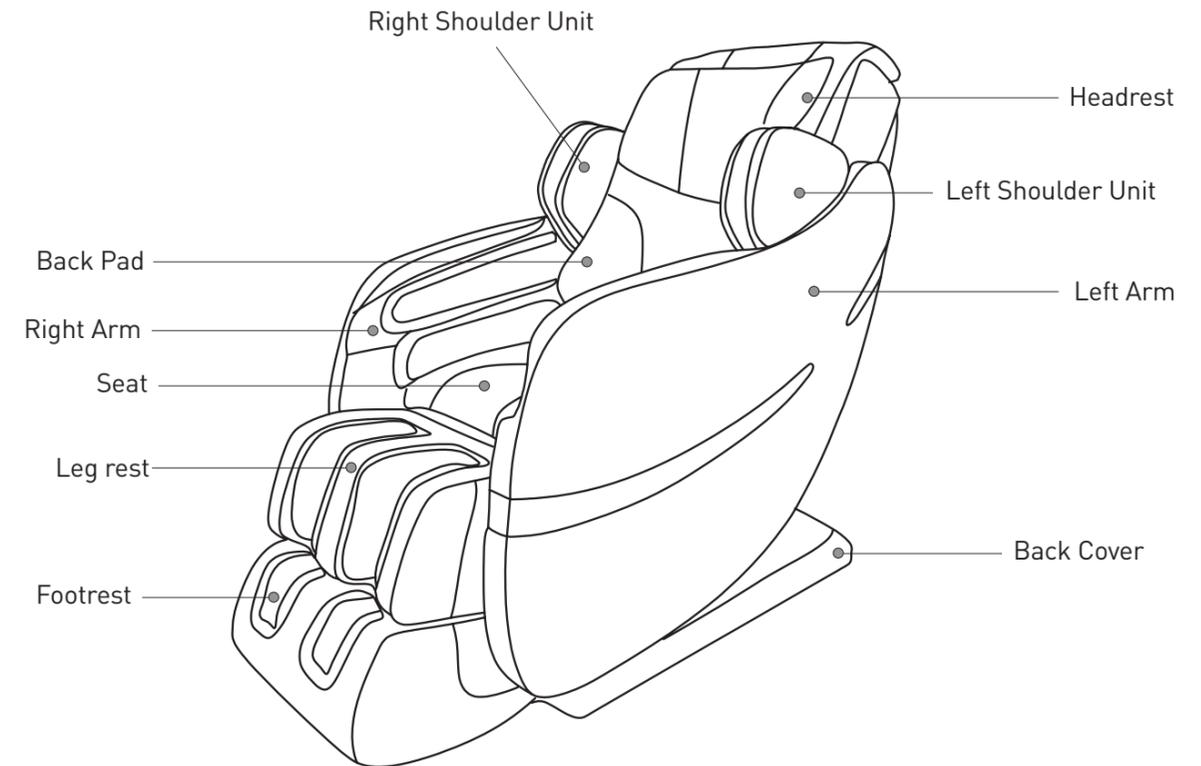
Wall Hugging

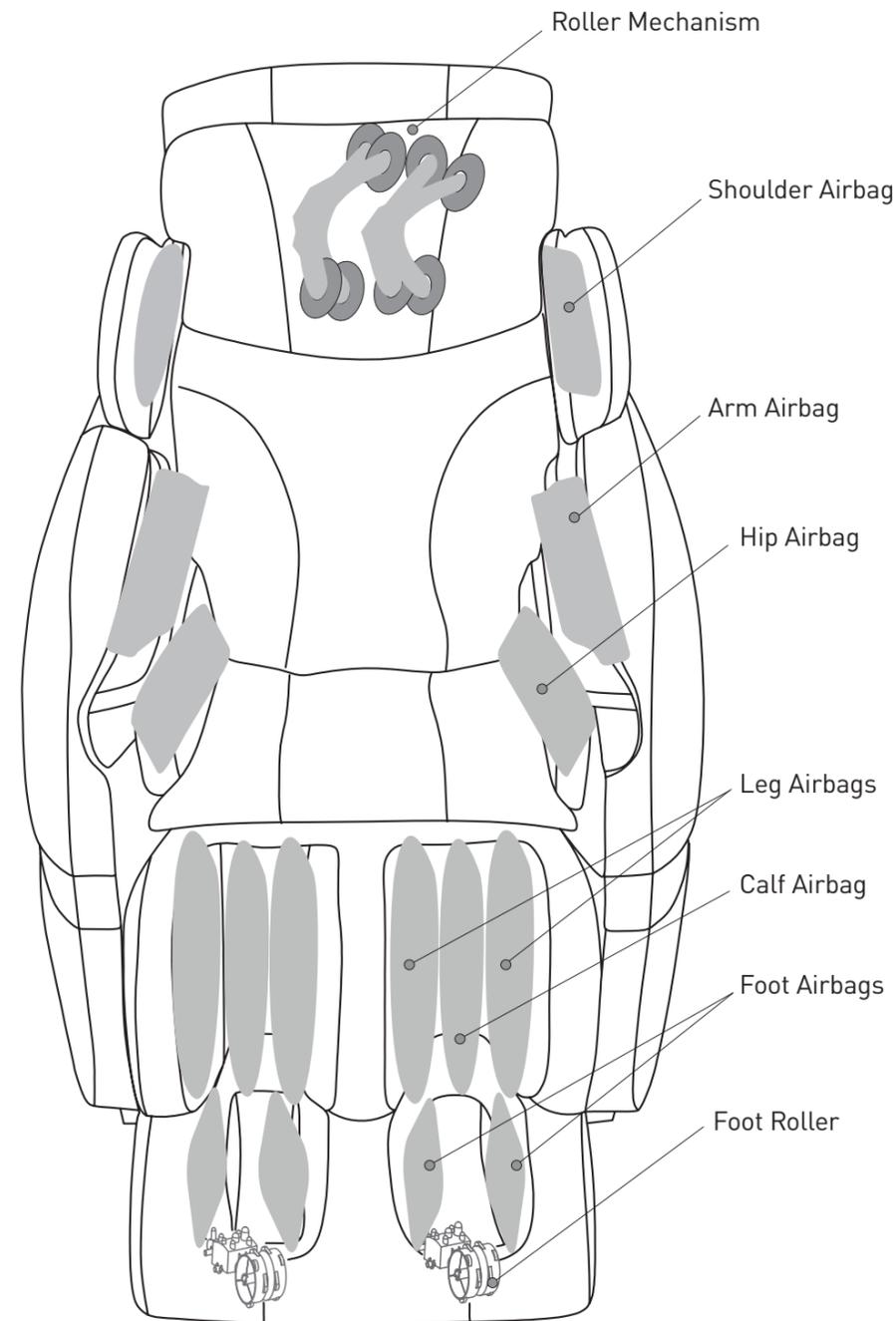
Designed to fit almost anywhere, the unique wall hugging technology only requires 4" (10 cm) between the backrest and the wall.

Stylish Remote Control

Easy to read and easy to use, our remote combines style and functional simplicity.

PARTS & FUNCTIONS





Safety During Installation



TO AVOID DAMAGE

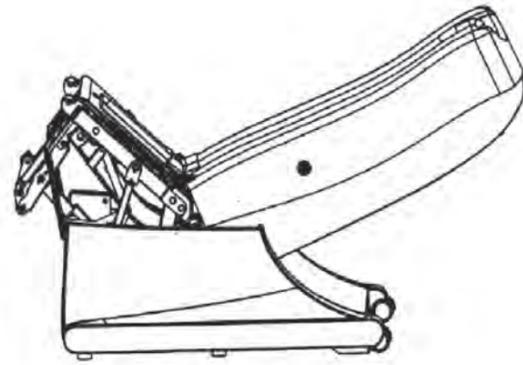
- Do not install the chair in an area of high humidity, such as a bathroom or sauna.
- Do not use the chair in an excessively humid or dusty environment as this may result in malfunction or electric shock.
- Do not use the chair in a room with a temperature of 104 degrees or higher.
- Do not expose the chair to heaters, stoves, or direct sunlight.
- Keep fire sources, such as cigarettes and ashtrays, away from the chair.
- Ensure chair is installed on a flat and level surface to avoid tipping over.
- As the chair is heavy, please exercise extra care not to damage the floor when positioning the chair.

Assembly Preparation

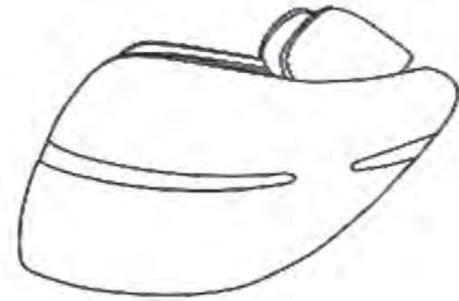
- Ensure there is an allowance of at least 4" (10 cm) behind, and 12" (30 cm) in front of the chair to allow the backrest to recline and the leg rest to extend without obstruction during operation.
- Maintain a minimum distance of 3' (92 cm) from AV devices, such as a TV or radio, to prevent signal interference.
- It is recommended that a carpet be placed under the chair to prevent scratching the floor and to reduce noise during operation.
- As the chair is heavy, please exercise extra caution.

Assembling the Chair

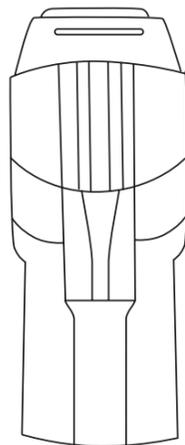
Important: Before starting, check the supplied items to ensure all parts are included in the package.



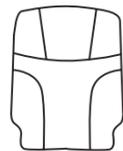
Base



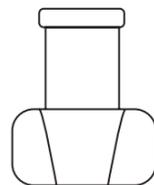
Arm (x2)



Back/Seat Pad



Back Pad Pillow



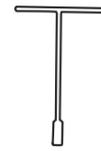
Head Pillow



Carry Handle Bolt



Screw (x4)



T-wrench



Carry Handle Tool



Washer (x4)



Power Cord

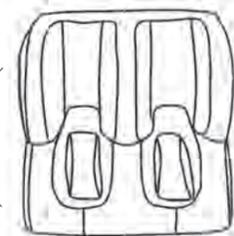
Included with foot rest:



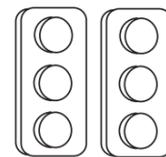
Straight pin (x2)



Cotter pin (x2)



Foot rest



Shiatsu Pads



Remote

Assembling the Chair, continued...



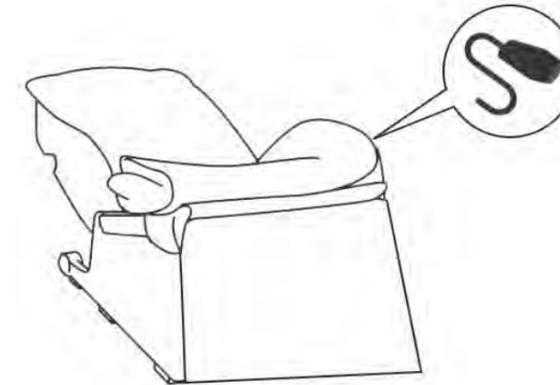
- To prevent disconnection, be sure to double check all connections by gently pulling on the electrical connector and air hose.
- If not connected properly, the air cells will not inflate as designed.

STEP 1

Unbox chair and place in designated area.

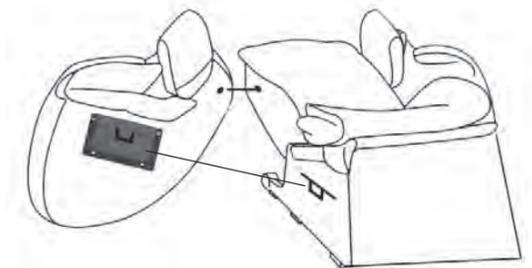
STEP 2

Standing in front of the chair base, locate the seat heat connector found on the right side. Ensure the connector/cord is resting on the seat rather than hanging on the side.



STEP 3

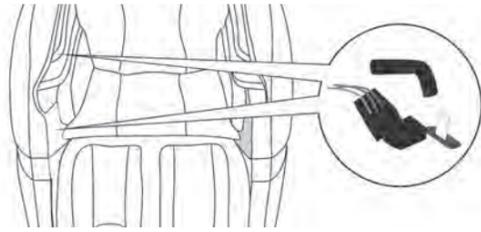
Unbox the arms and attach by aligning them to the base of the chair. Once aligned, firmly push arm toward chair base to lock into place.



Assembling the Chair, continued...

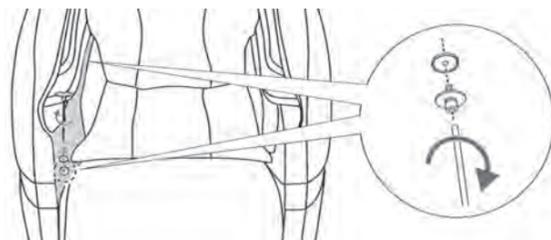
STEP 4

Connect the airline and electrical connector from each armrest to the base of the chair. (You may need to move hip air bladders toward center of the seat to see connection points on base.)



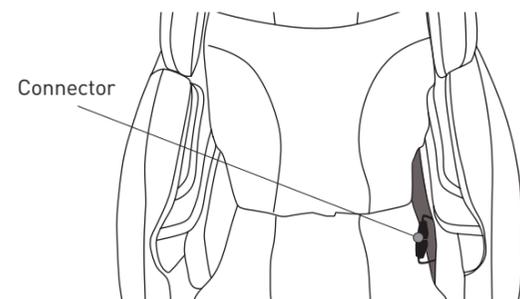
STEP 5

Secure each armrest to the base of the chair using a bolt, nut, and the provided T-wrench tool. Secure at front and back of each arm.
Note: If screws are installed at an angle, the threads will be ruined.



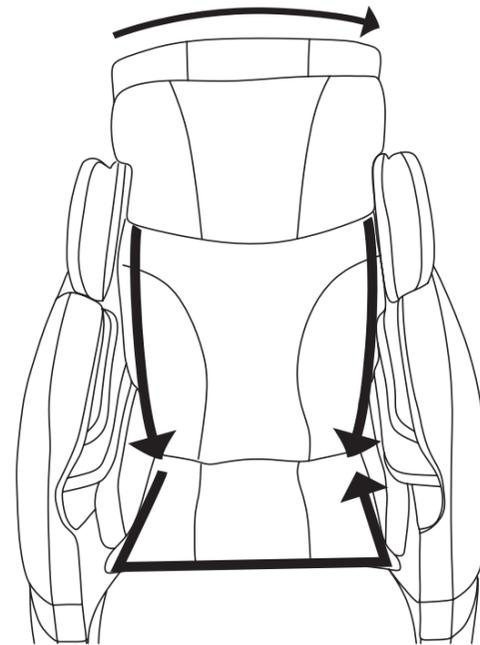
STEP 6

Set the back/seat pad in place on the chair base. Connect the heat connector on the seat pad to the connector on the base.



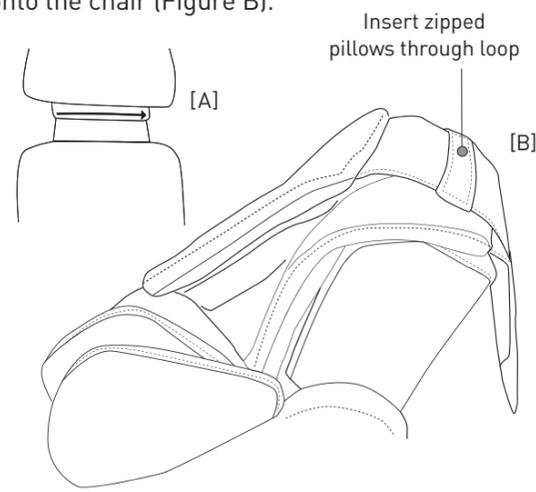
STEP 7

Secure the back/seat pad in place by zipping the four zippers.



STEP 8

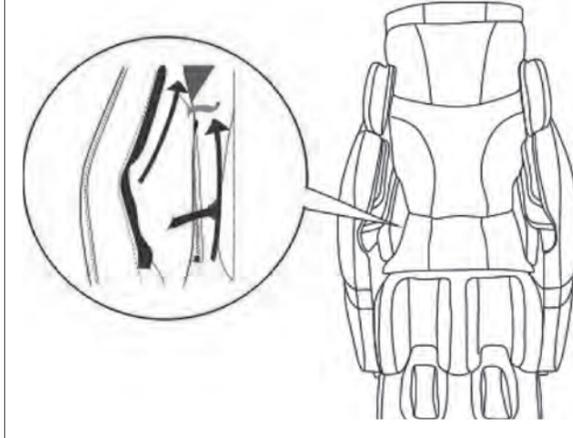
Attach the head pillow to the back pad pillow by zipping the two together (Figure A), then place onto the chair (Figure B).



Assembling the Chair, continued...

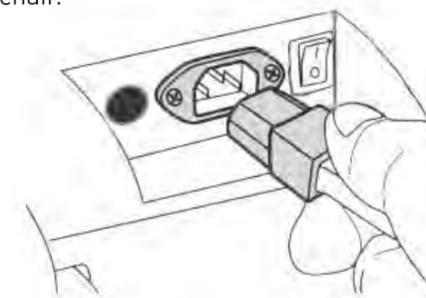
STEP 9

Connect top and bottom zippers of hip air bladders on left and right sides.



STEP 10

Plug the power cord into the back base of the chair.



STEP 11

Plug the remote control into the back base of the chair.



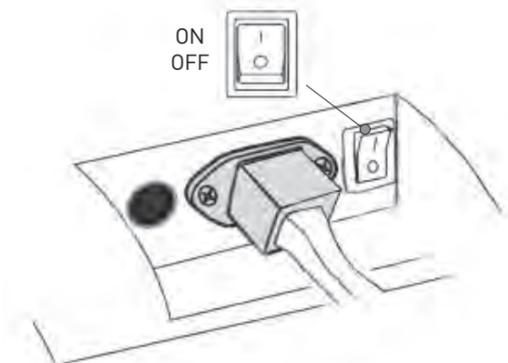
STEP 12

Before use, insert the remote control into the pocket and manage the remote control cord as shown below. It can be attached to either the left or right side.



STEP 13

Turn on the main power.



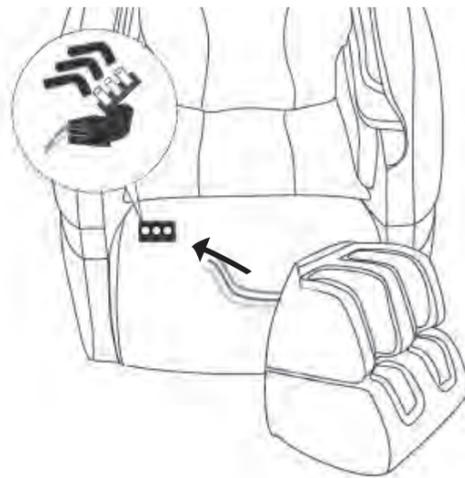
STEP 14

Using the remote control, power on the chair, then use the Back Up button to bring the chair to its upright position. Again, using the remote control, power off the chair.

Assembling the Chair, continued...

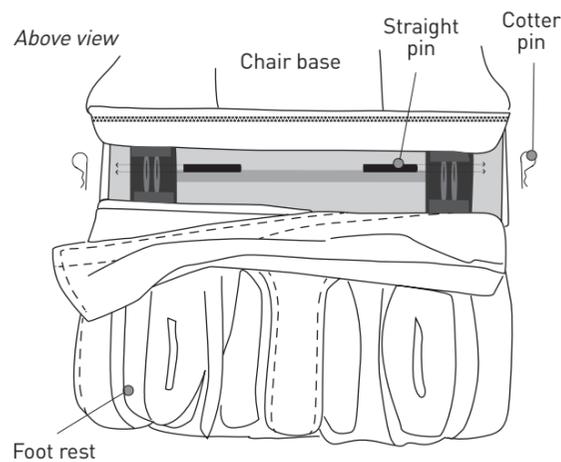
STEP 15

Place the foot rest in front of the chair, then connect the one electrical connector and the three color-coded airlines from the foot rest to the base of the chair. Ensure hose colors match nozzle colors.



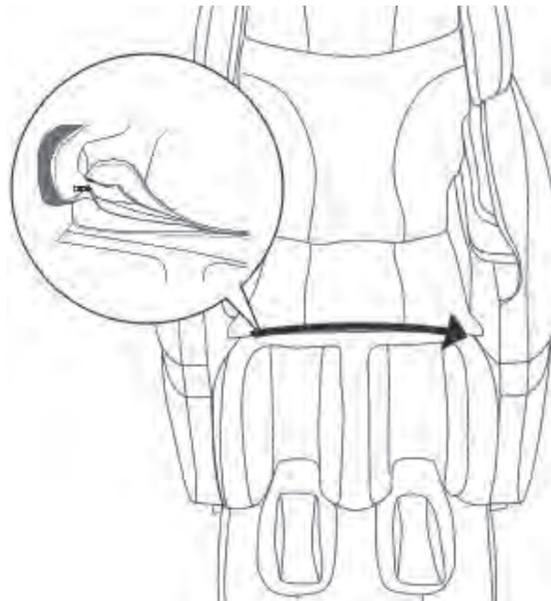
STEP 16

First remove cotter pin and straight pin from foot rest. Then lift the foot rest so the foot rest connection point aligns with the foot rest brackets on the base. Insert the straight pins through the foot rest brackets, securing with cotter pins.



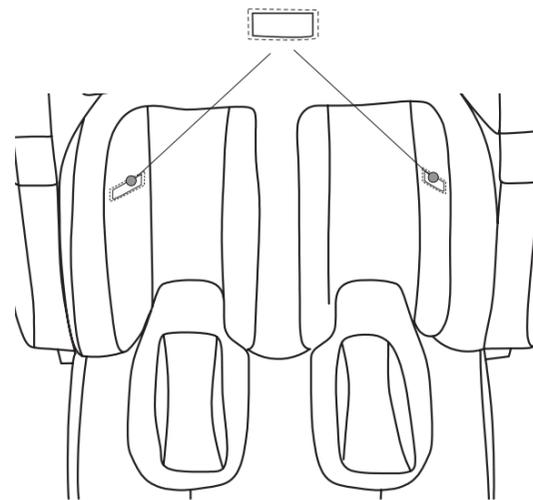
STEP 17

Zip the seat pan cover to the foot rest.



STEP 18 (OPTIONAL)

Locate the pockets for the Shiatsu Pads and insert. Your chair is ready for use!



TO AVOID DAMAGE

- Never move the chair while it is operating or when someone is in it.
- As the chair is heavy, please exercise extra care not to abruptly drop it. This may cause damage to the floor as well as the internal components of the chair.

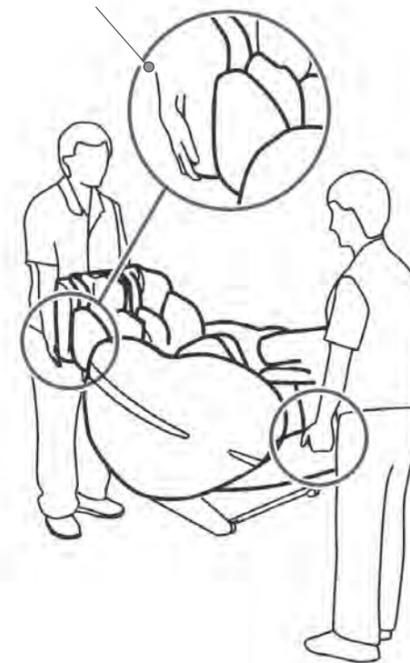
Before moving the chair, turn off the main power and disconnect the power plug from the wall outlet. Bind the cables and put them in the seat to avoid damage when moving the chair.



OPTION 1

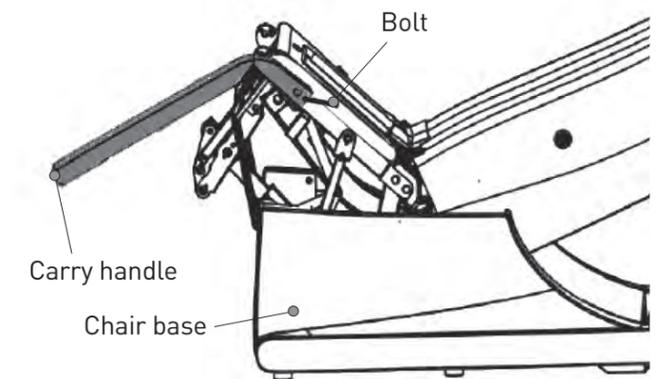
Have one person carefully lift the foot rest, while a second person lifts holding the sides of the head. Carry to desired location.

Hold the foot rest



OPTION 2

- With arms removed, attach the provided carrying handles to the base frame by sliding bolt through hole in the handle and into base as indicated below.
- Using two hands, grab the chair handles and gently lift until the chair is tilted back and resting on the casters located at the opposite end of the base. While the chair is lifted and resting on the casters, roll the chair into the newly desired position.



Attach carry handle as shown; slide bolt through carry handle and into frame.

REMOTE FUNCTIONS

REMOTE FUNCTIONS

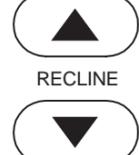


CAUTION

TO AVOID DAMAGE

- Do not sit, step, or place heavy objects on the remote control.
- Do not drop the remote control.
- It is recommended that the remote control be placed in the remote pocket when not in use.
- Do not exert excessive force on the remote control.
- Do not pull the remote control cord forcefully.
- Do not operate the remote control using sharp edged or hard objects.



	<ul style="list-style-type: none"> • Press this button to turn the remote control power ON and OFF. • When the power is off, the remote screen is blank. When the power is on, the remote screen shows data. • Pushing the POWER button while the chair is activated causes the rollers to return to their storage position, after which the chair turns itself off.
	<ul style="list-style-type: none"> • Press this button when you want to pause a massage. • During a pause, the pause button will illuminate red. • When the pause button is pressed again, the massage will resume from the point the session was stopped.
	<ul style="list-style-type: none"> • Press this button to activate the Quick Massage Program. • NOTE: When the quick session is activated, the heat and foot rollers will automatically turn on.
	<ul style="list-style-type: none"> • Press this button to activate the Full Body Massage Program.
	<ul style="list-style-type: none"> • Press this button to activate the menu on the LCD Screen where you can select manual and massage sessions, adjust massage intensity, roller width, speed, and more. • Press this button again to return to the home screen.
	<ul style="list-style-type: none"> • Use the arrows to navigate through the menu(s) on the LCD screen (up, down, left, right).
	<ul style="list-style-type: none"> • After navigating to the desired selection within the LCD menu, press this button to select/activate the option.
	<ul style="list-style-type: none"> • Press these buttons to adjust the reclining angle of the chair. • To automatically incline or recline the back to its fully extended or upright position, press and hold the corresponding Recline button for approximately 2 seconds.

Remote Functions, continued...

 <p>LEG REST</p>	<ul style="list-style-type: none"> • Press these buttons to adjust the angle of the foot rest. • To automatically raise or lower the foot rest, press and hold the corresponding foot button for approximately 2 seconds.
 <p>ROLLERS</p>	<ul style="list-style-type: none"> • Press these buttons to adjust the roller's position during a manual massage or to perfect the shoulder scan position.
	<ul style="list-style-type: none"> • Press this button to turn the heat on and off in the lower back, calves, and feet. • When the heat is on, the heat button will illuminate blue. • NOTE: The heat will automatically shut off after 20 minutes.
	<ul style="list-style-type: none"> • Press this button to change the intensity of the roller massage which can be adjusted in three varying intensities.
	<ul style="list-style-type: none"> • Press this button to manually turn on and off the foot rollers. • When the foot roller is active, the foot roller button will illuminate blue.

Programmed Sessions

This chair has a total of ten programmed massage sessions from which you can choose. These provide easy-to-use massage options optimized to meet your needs. Each of the below sessions (excluding the Quick session) lasts approximately 15 minutes and can be selected by navigating through the menus on the LCD screen unless otherwise noted.

Quick

Incorporates massage, air, heat, and foot rollers. It is designed to quickly refresh the entire body. Select by pressing the Quick Session button. Session lasts approximately 8 minutes.

Full Body

A comprehensive, full body massage program rejuvenates your entire body and your mind. Select by pressing the Full Body Session button.

Refresh

Recommended for use just after waking up in the morning or after a nap. It will encourage blood flow from your extremities toward the core of your body, while waking you up and preparing your body and mind for the day ahead.

Relax

Full body session recommended for use just before bed to clear the mind and meditate. It is choreographed to move blood from the core of your body toward your extremities, relaxing you and quieting your body for sleep or meditation.

Meditate

Full body massage designed to help relax the body and quiet the mind. It is designed around gentle, repetitive, and hypnotic motions.

Stretch

Offers numerous carefully crafted stretching movements including hip rotation and back extension. Designed to help stretch and loosen the muscles of the entire body.

Neck & Shoulders

Focused kneading massage around the neck and shoulders designed to help loosen the muscles of the upper back.

Low Back

Performs focused tapping and kneading massage to soothe and loosen the muscles around the lower back and hip areas.

Feet & Calves

Relieves sore and achy feet and legs. Excellent for people who have been on their feet all day.

Full Body Air Massage Function

Full body air massage around your arms, shoulder, hips, legs, and feet. A gentle and soothing massage with no percussion movements at all.




WARNING

TO AVOID INJURY

Always check your surroundings before beginning a massage to ensure that no people, pets, or objects will be hit or squeezed by the reclining back or footrest.


CAUTION

TO AVOID DAMAGE AND INJURY

- This massage chair is meant to be used for indoor household use only. The chair is not designed for commercial purposes.
- If you use the chair in a cold room, do not increase the temperature abruptly. Instead, increase the temperature gradually to a normal level.
- If the chair is stored in a cold place and is moved into a warm environment, wait one hour before use. Otherwise, performance may suffer, or the chair may malfunction due to condensation on the mechanism.
- Do not sit on the chair with the leg rest raised. Sudden heavy weight on the leg rest could cause damage to the mechanism, or it may result in accident or injury.
- Ensure the backrest returns to the upright position before sitting.
- Do not use the arm or shoulder unit for any area other than your arms and shoulders.
- If your arm comes out of the arm or shoulder unit or your leg/foot come out of the foot rest during a massage, do not try to force it back in.
- Do not massage your elbows.
- Do not put anything other than legs and feet in or on the foot rest.

Positioning Yourself in the Chair

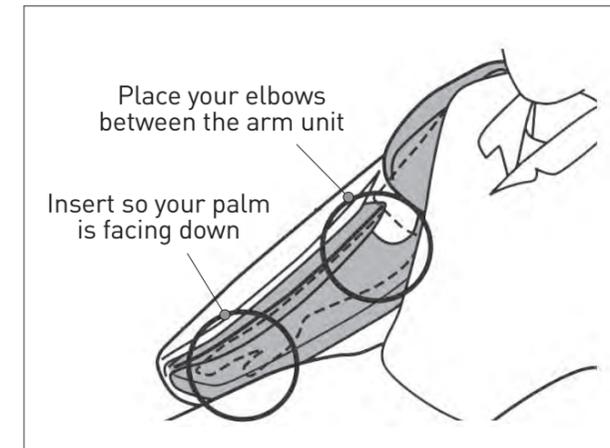
- When the chair is off, the rollers are stored in the upper sides of the backrest. This is known as the storage position. If the rollers are not in the storage position, simply reset by pressing the Power button on the remote control before sitting on the chair.
- Sit back fully in the chair so your entire back is against the backrest and your head is leaning into the pillow.
- Adjust the headrest so it sits just above your shoulders and at the base of your neck. If the pillow is positioned too high or too low, the automatic acupressure point detection will not work correctly (see right).



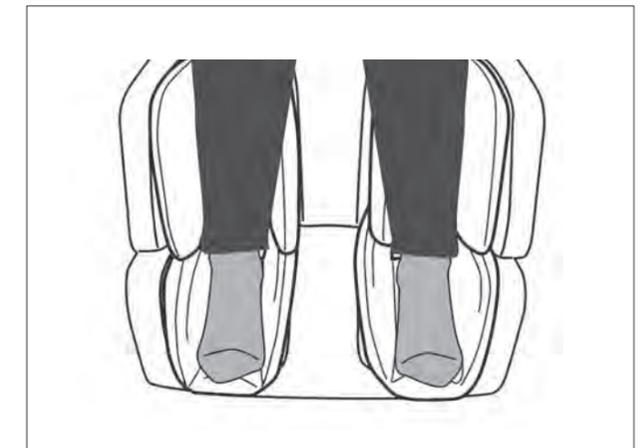
SMALL HEADREST POSITIONING

 YES	 NO
The headrest position matches the back of the head	The position of the headrest is too high

Positioning Yourself in the Chair, continued...

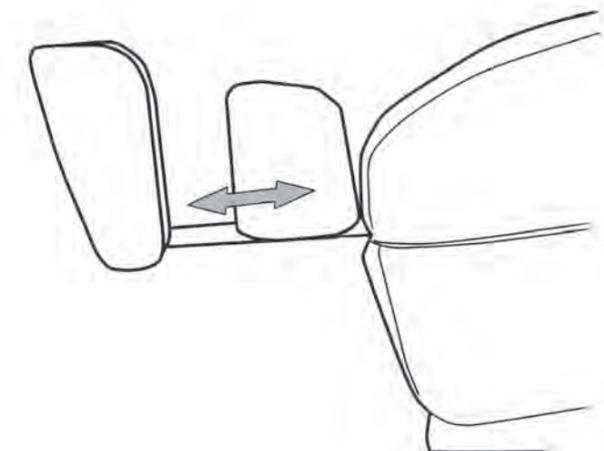
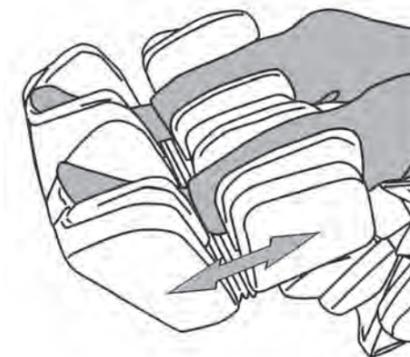


Place your arms in the arm unit, palms down.



Place your feet in the leg rest.

Note: When the foot rest raises, press out with your feet and the foot rest will adjust to the appropriate length (see below).





CAUTION

TO AVOID INJURY

- If you feel the massage is too strong, reduce the stimulation using the Massage Intensity button as described earlier in this manual. If the massage remains too strong, stop operation immediately.
- Do not place hands or feet into the roller tracks, into the space between the seat and back, or into the moving parts.
- Do not sit wearing hard objects, such as hair accessories or jewelry.
- Keep massage sessions to no more than 30 minutes in length. Do not exceed 5 minutes for an area-specific massage for any part of the body.

Starting a Massage

- Use the remote to select the programmed, manual, or air massage session you desire.
- The chair will automatically detect your acupressure points by running the rollers up and down your back. The remote control will beep after the acupressure point detection has finished. If the position of the rollers is uncomfortable, use the Roller Adjustment buttons to tweak them slightly up or down.
- Once acupressure detection has completed, the selected massage session will automatically begin.
- Note: Acupressure point detection will not activate with air massages.

Stopping or Pausing a Massage

- If the Pause Button is pressed, all of the massage movements will pause. To restart the massage, press the Pause button again.
- To stop in the middle of a massage, press the Power button. The rollers will return to their storage position (upper part of the seat back). After movement has stopped, use the reclining buttons to raise the reclined backrest.

To navigate through the menu options, use the right/left/up/down arrows surrounding the OK key. To select an option, press OK.

Selecting an Auto Program

- When **Auto Programs** is highlighted, use the right arrow to hover over the list of programmed massage sessions. Then use the down/up arrow until the program you would like to start is highlighted. Press OK and the session will begin.
- During a program you can adjust massage intensity by using the right arrow to scroll to the intensity menu, then select the intensity level desired by pressing OK, or press the 3D button on the remote.
- Note: Intensity adjustments in Auto Programs will change both the intensity of the mechanism and the air simultaneously.

Note: All sessions do not appear on one screen as shown above. Use the down/up arrow to continually scroll through all session options.



Selecting an Air Massage

- When **Air Massage** is highlighted, use the right arrow to hover over the list of programmed massage sessions. Then use the down/up arrow until the program you would like to start is highlighted. Press OK and the session will begin.
- During a program you can adjust massage intensity by using the right arrow to scroll to the intensity menu, then select the intensity level desired by pressing OK, or press the 3D button on the remote.
- Note: Only one air program can run at any given time.

Note: All options do not appear on one screen as shown above. Use the down/up arrow to continually scroll through all options.



Selecting a Manual Session

- When **Manual Massage** is highlighted, use the right arrow to hover over the list of manual options. Then use the down/up arrow until the option you would like to start is highlighted. Press OK and the session will begin.

Note: All options do not appear on one screen as shown above. Use the down/up arrow to continually scroll through all options.



Fine Tuning a Manual Massage Session

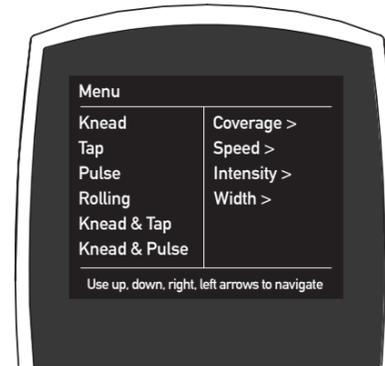
- During a manual session you can adjust coverage (massage mechanism location), speed, intensity, and width by using the right arrow to select the option and then the OK button to select the adjustment desired.

1. **Coverage:** Selecting Full Back allows the massage to travel up and down the full length of the back. Partial Back limits the massage's travel distance to a small portion of the back. Stationary will keep the mechanism in one specific point on the back.

– To adjust location for Partial Back and Stationary settings, press and hold the Roller buttons to adjust up or down until the mechanism has reached your desired location.

2. **Speed:** Select one of five speeds ranging from Ultra Slow (1) to Fast (5).
3. **Intensity:** Select one of five levels of pressure ranging from Soft (1) to Firm (5).
4. **Width:** Select one of three widths: Narrow, Middle, or Wide.

Note: Width cannot be adjusted for Knead, Knead + Tap, or Knead + Pulse.



Adjusting Remote Preferences

- When **Preferences** is highlighted, use the right arrow to hover over the list of preference options. Then use the down/up arrow until you are over the preference you would like to adjust. Press OK to select the option.

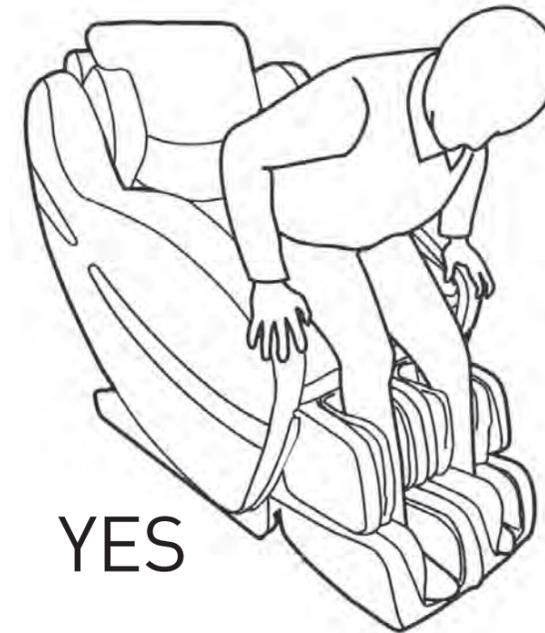
1. **Language:** Brio is programmed so the remote can be displayed in multiple languages. Scroll through the language options, then press OK to select desired option.
2. **Sound:** The remote is initially programmed so that there is no sound when pressing a button. If you prefer to hear a beep when pressing a button, select Sound: ON.
3. **About:** This option is purely informative, housing information about your specific chair.



Ending a Massage

- Upon the conclusion of any auto program, air, or manual massage, your chair will not restore the upright position. This is purposely designed to keep you quiet and relaxed for as long as you desire.
- When the massage program finishes, the rollers will return to their storage position (upper part of the seat back). Press Power on the remote control to automatically incline the chair.
- Never get out of the chair without first returning it to its full upright position.

Note: When you get out of the chair, do not use the shoulder unit to support yourself. This may result in malfunction (see below).



Storage

- After every use, turn off the main power switch located on the back of the chair and unplug the power cord from the wall outlet.
- When not in use, the chair should always be stored in its full upright position (backrest fully inclined, foot rest to its lowest position).
- The chair should be stored in a place of low humidity.
- Do not store the chair in direct sunlight or in places of high temperature. This may cause the color of the upholstery to fade.

Cleaning & Care



TO AVOID INJURY

- Before cleaning, always unplug the power cord from the wall outlet.
- Never clean the chair or remote with wet hands.



TO AVOID DAMAGE

- Before cleaning, always unplug the power cord from the wall outlet.
- Never clean the chair or remote with wet hands.

- Use a soft, dry clean cloth to wipe dust off of upholstered surfaces and the remote control.
- For spots on the fabric, dampen a soft, clean cloth with warm water and a mild detergent, then gently rub. Finish with a soft, dry clean cloth.

Troubleshooting Guide

If you encounter problems with the operation of your massage chair, please check the following points to see if they can be easily rectified. If the chair still malfunctions or does not work, please turn off the main power switch and remove the power plug from the wall outlet.

Contact Positive Posture at 720-616-5000 for service. Do not dismantle or attempt to repair the chair yourself. Doing so will void the warranty.

Problem: My chair doesn't work after powering on.

Possible Cause & Solution:

- Ensure the chair is securely plugged into the wall outlet.
- Ensure the main power switch on the back of the chair is switched to the ON position.
- Ensure the remote control and power cord are fully installed.
- Ensure the remote power is on by pressing the Power button on the remote.
- Ensure a massage session has been selected by pressing any programmed or manual massage button on the remote.
- Other issues may include the wires or plug being damaged, the fuse having burned out, or an issue with the inner circuit. Call Positive Posture for service.

Problem: My chair makes a beeping sound during the massage.

Possible Cause & Solution:

- This sound is normal. There is no cause for concern.

Problem: My chair is very noisy.

Possible Cause & Solution:

- There are many sounds made by the massage chair that are normal. This includes noise during tapping, the sound of the rollers rubbing against the seat covering while kneading, the sound of the rollers moving up and down the track, and the sound of the air pump and the air bags inflating and deflating. If you are hearing sounds other than this, or the sounds suddenly become different/louder, please call Positive Posture for service.

Problem: The left and right rollers are out of alignment.

Possible Cause & Solution:

- The rollers are designed to work independently, so in the stopped position they are sometimes out of line. This is part of the design and is normal.

Troubleshooting Guide, continued...

Problem: The rollers suddenly stopped in the middle of a session.

Possible Cause & Solution:

- The chair may have lost power. Turn off the main power switch, unplug from the wall, then reinsert the power cord into the wall outlet and turn on the main power switch.
- Ensure the massage session didn't complete its cycle by using the remote to select a new massage session, programmed, or manual massage button on the remote.
- Sometimes when there is too much pressure on the rollers, they can stop moving temporarily. To test this, slightly lift your body or slightly raise the reclining seat back.

Problem: The backrest or leg rest will not go down entirely.

Possible Cause & Solution:

- Ensure there are not any objects blocking its path.

Problem: The acupressure point detection is not working properly.

Possible Cause & Solution:

- Try sitting further back in the chair so that your head rests firmly on the headrest. You can also adjust the shoulder position with the Roller buttons immediately after the acupressure point detection is complete.

Problem: The power cord or plug is abnormally hot.

Possible Cause & Solution:

- Stop using the chair immediately. Turn off the main power switch and remove the power plug from the wall outlet. Call Positive Posture for service.

Frequently Asked Questions

Q: Can I put the chair on a wood floor?

A: Yes. However, because the chair could damage the floor surface we recommend laying a carpet or something similar under the chair.

Q: I spilled water on the chair. What should I do?

A: There is danger of electric shock. Immediately stop using the chair and do the following:

- Turn off the main power switch on the back left of the chair.
- Unplug the power from the wall outlet.
- Contact Positive Posture for assistance.

Q: How do I make the massage stronger?

A: Try any of the following things:

- Use the Massage Intensity button to select maximum pressure.
- Sit back further in the chair so that your weight is against the reclining seat back.
- Lower the reclining seat back.

Q: How do I make the massage lighter?

A: Try any of the following things:

- Use the Massage Intensity button to select minimum pressure.
- Raise the reclining seat back.

Warranty

For warranty information please visit our website at www.positiveposture.com/pages/warranty-support. We recommend that you print this information at the time of purchase and keep it with your Owner's Manual.

Service & Repairs

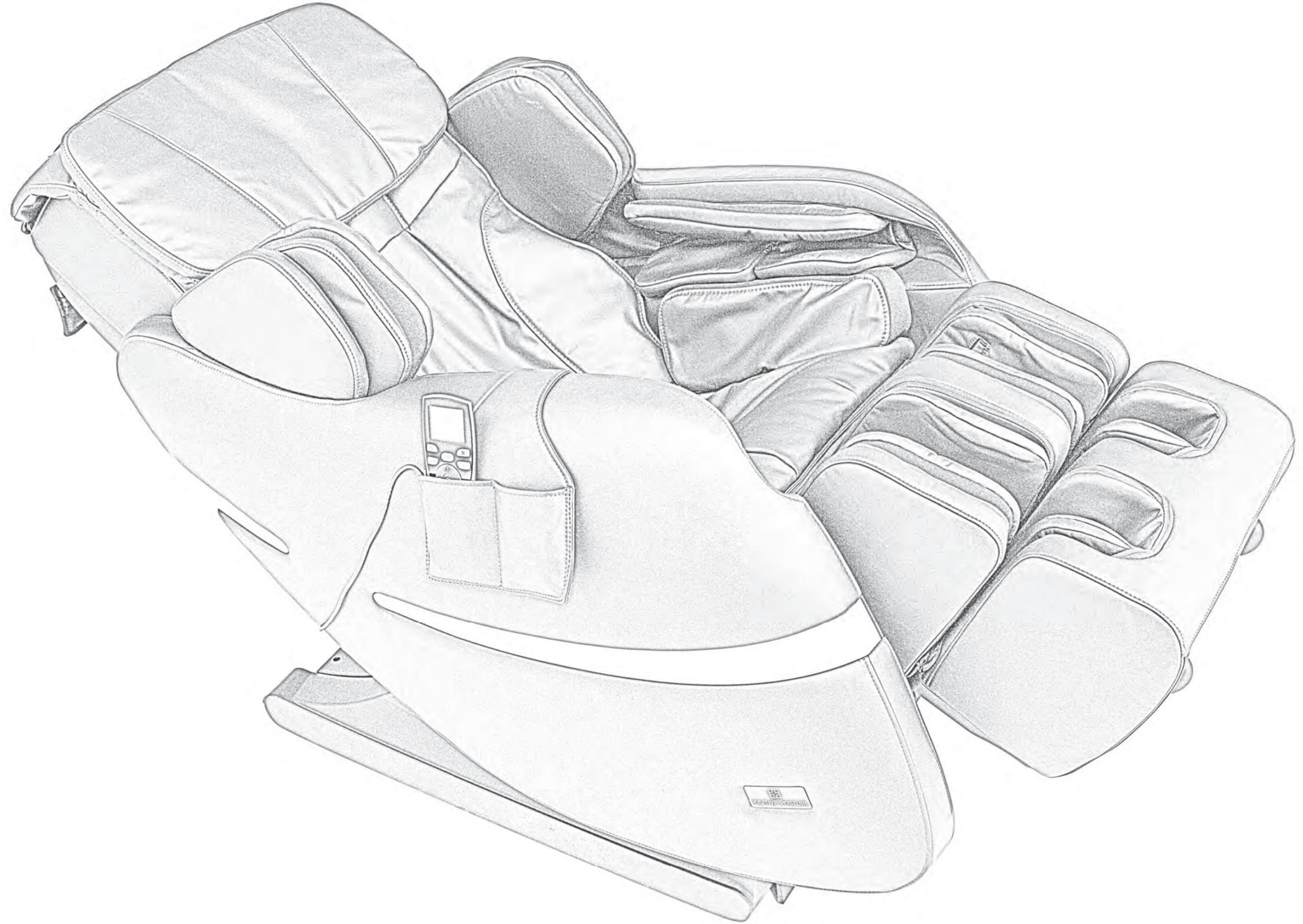
Before calling for repairs or service, review the Troubleshooting Guide on page 32 to see if the problem can be easily resolved. If the problem persists, contact Positive Posture for assistance at 720-616-5000 or service@positiveposture.com. Please have the following information ready:

- Your name, address, and telephone number
- Model Number (see the specification field on the front cover of this Owner's Manual or review the sticker affixed the back left of the base of your chair)
- Serial Number (see the sticker affixed to the back left of the base of your chair)
- Purchase date
- Malfunction condition (give as much detail as possible)
- Copy of original receipt

Note: We will stock service parts (except fabric) for this massage chair for a minimum of five (5) years after terminating production of the model. The service parts are those necessary to maintain the function of the chair.



Model Name	Brio
Model Number	PP7913
Power Supply	AC120V ~ 60Hz
Power Consumption	200W
Rated Time	30 minutes
Kneading Speed	From 21 times/minute to 29 times/minute
Tapping Speed	From 266 times/minute to 418 times/minute
Up/Down Speed	From 24 times/minute to maximum 29 times/minute
Back Stroke Range	47" (120 cm)
Preset Sessions	10 Sessions
Manual Sessions	9 Sessions
Air Pressure	Approximately 37 kPa
Program Timer	Approximately 15 minutes
Foot Rest Adjustment Range	Approximately 12.6" (32 cm)
Reclining Angle	Approximately 123 degrees to 157 degrees against flat floor
Chair Dimensions	59" (150 cm) L x 33.5" (85 cm) W x 48.4" (123 cm) H
Seat Width	18" (46 cm)
Seat Depth	18" (46 cm)
Chair Weight	238 lbs (107kg)
Outer Cover	Synthetic Leather
Supplied Items	Power cord, T-shaped wrench, screws
Shipping Dimensions	Box 1: 60" (151 cm) x 30" (76 cm) x 33" (83 cm) Box 2: 57" (145 cm) x 21" (53.5 cm) x 35" (87 cm)
Shipping Weight	Box 1: 196 lbs (89 kg), Box 2: 121 lbs (55 kg)
Recommended User Weight	265 lbs (120 kg) (maximum)





POSITIVE POSTURE®

Brio was meticulously designed to conform to your specific comfort and relaxation needs. If you have any questions at all about the operation of your massage chair, please contact a Positive Posture chair expert at 720-616-5000 or service@positiveposture.com.
